

NI Hardware and Systems:
Long-Life Service Program



Reduce obsolescence risk and ensure long-term serviceability with the NI Long-Life Service Program.

Achieve Longevity With a Long-Life Service Program

Collaborate with NI on a service program that extends the life cycle of your NI products for up to 20 years. You can use this preconfigured program as is or customize it to meet your specific application needs.



Same-Model Repair or Replacement

Ensure your products are repaired or replaced with the same model for up to 20 years.



Single Point of Contact

Streamline hardware maintenance with a single point of contact for all hardware services.



Annual Program Management Review

Eliminate surprises with comprehensive reviews and consultative engagements to help you plan ahead.

Service Offerings	Up to 20 Years
Single Point of Contact for Services	✓
Products Eligible for Detailed Repair Reports	✓
Same-Model Repair or Replacement	✓
Annual Program Management Review	✓
Reserved Product Inventory	Optional
Standard, Expedited, or On-Site Calibration Plan	Optional
Annual Preventive Maintenance	Optional
Advanced Replacement	Optional
NI-Managed Sparing	Optional

“CACI selected many NI instruments for the core of the CBATS test system based on the relationship with the company and the quality of its products. CACI’s relationship with NI has grown to a level of mutual trust as we work together to deliver high-quality, sustainable test solutions at affordable prices.”

Paul Pankratz, CACI

Technical Consulting Services for Life-Cycle Management

Whether you are planning for a new long-life application or a technology refresh, NI provides technical consulting services to ensure long-term success.

- Migration Assessment
- Upgrade Assistance
- Architecture/Code Reviews
- Design Assistance

NI Life-Cycle Communications

NI hardware products follow a standard life-cycle policy that defines purchase and service availability. NI provides notifications of major product changes, life-cycle transitions, driver updates, and more.

Visit ni.com/life-cycle for NI’s life-cycle policies.